



CHARMILLION
HOTELS & RESORTS

Covid-19 Virus Safety Precautions at Charmillion Hotels & Resorts





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Our guests are valued.

We are pleased to welcome you to the Charmillion Hotels & Resorts as Our future guests will be expecting to see visible signs that we have taken all reasonable steps to keep them safe whilst they are in one of our hotels. The below measures contains clear information and recommendations :

1- Guest Arrival

- Measure body temperature before check-in.
- Guests' luggage will be sterilized before entering the hotel
- Lobby seating areas will be arranged according to the minimum distances.
- Data registration will be done electronically or using single-use pens.



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2- Instructions during stay

- A distance of 2m is to be kept.
- Hand sanitizer will be available at all times for guests throughout the resort.
- Avoid touching your eyes, nose and mouth with unwashed hands
- If you're feeling feverish or developing a cough, stay in the room and the food will be brought to your room.
- The hotel staff was trained to avoid close communication and maintain the distance of the social space.
- Leave a distance not less than 2m between sunbeds.
- guest should wear the face mask at all public areas , Lobby , restaurant, Bar , Clinic ...etc



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3- Guest rooms

- All rooms will be cleaned with a cleaner and disinfectant on a daily basis as recommended by the Ministry of Health.
- Changing bed linen every two days to reduce contact points on the instructions of the Ministry of Health.

4- Gym , Spa and Health Club

- The use of jacuzzi, sauna, steam and massages will be banned till further notice.
- The equipment used will be cleaned and folded after the guest's use

5- Restaurants

- Ban the self-service buffet.
- Keep at least 2 meters between dining tables.
- Awareness signs in the restaurants.



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6- Parties

- On the instructions of the Ministry of Health, no parties are prohibited inside the hotel
- Ban all types of night activity at the hotel

7- If a positive case is detected at the hotel

- The Ministry of Health and Population is notified to coordinate on isolating the situation in the designated areas of hospitals.
- In case the guest has positive case , it will be isolated for 14 days in the designated place of booking and the stay will be at the expense of the injured customer with all requested costs .



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Charmillion Hotels Group
wish you a happy stay